
Subject: FW: Saltash Library Auto-Door Fault - [REDACTED]

From: [REDACTED]
Sent: 12 June 2023 16:34
To: Shaun Webber <Shaun.Webber@saltash.gov.uk>
Cc: [REDACTED]
Subject: Saltash Library Auto-Door Fault - [REDACTED]

Dear Shaun,

Following our reactive visit to the above location earlier today we have pleasure in offering for consideration our cost of £395.00 ex VAT to replace the unit's inbuilt battery & facilitate the reset up of the unit.

We conclude the requirement for this is due to the existing unit is not holding the correct voltage & to that end a reset cannot be carried out as the self-learn function is being inhibited.

We have to respectfully highlight that our quotation covers just the replacement of the battery & if possible, the reset.
If when the battery is replaced & during the reset further defects are uncovered, further quotation will be provided.

The cells are bespoke & made to order & have a lead-time of upto four weeks, which, if possible, we shall obviously try to reduce.

We hope & trust that your able to instruct & look forward to your reply, in the meantime, please don't hesitate to contact.

Regards,

[REDACTED]
[REDACTED] (voice only, no text)
T (not 24hr)

[REDACTED]
[REDACTED]

*All costs quoted are exclusive of VAT & subject to [REDACTED] terms & conditions.
We respectfully highlight that we cannot be held responsible for interruptions of services or equipment that may be resultant of our works. Lead times are detailed for indication only & not liable to damages or contra charges.
Any repair works do not imply warranty to associated, affiliated or system other than the parts fitted.
Service of equipment does not provide warranty for that equipment or system.*